

NOTES of the **CUSTOMER SERVICES KEY AREA GROUP MEETING** held in the Council Chamber on **Thursday 10 May 2018** at 18.00 hours.

Present: Wendy Agate Chairman
Chris Cherry
Colin Holden
Mandy Thomas-Atkin*
Chris Thomas-Atkin
Jacqui Landriani
Cherry Catharine
John Merrill*

Also present: Steve Cridland Chief Executive Officer

**Denotes non-attendance.*

(18.00 hours)

61. **APOLOGIES FOR ABSENCE**

Cllr Mandy Thomas-Atkin
Cllr John Merrill

62. **SUBSTITUTES**

Cllr Chris Thomas-Atkin for Mandy Thomas-Atkin

63. **DECLARATIONS OF INTEREST**

Cllr Thomas-Atkin declared that he lived on Victoria Avenue.

64. **NOTES OF PREVIOUS MEETING**

The Notes of the meeting of the Customer Services Key Area Group held on 6 November 2017, having been previously circulated, were **AGREED** and signed by the Chairman as a correct record.

65. **QUEEN ELIZABETH AVENUE – STATEMENT PIECE**

A suggestion received from a member of the public for a statement piece to be installed on the roundabout at near Waitrose was considered. Concerns were expressed about the future ownership of the roundabout as WSCC had indicated that they would be taking back control of the roundabouts from 2019. In addition a sculpture could act as a distraction on what was probably the busiest roundabout in town. In addition research was being done which may affect the roundabout.

It was therefore premature to consider changes which may have to be removed.

RECOMMENDED:

That the request from a resident to erect a statement piece on the roundabout near Waitrose not be considered.

66. **AMENDMENT OF ALLOTMENT REGULATIONS**

Some allotment tenants had started introducing tyres as raised beds. Tyres could leach chemicals into the soil and are untidy.

RECOMMENDED:

1. That the use of tyres on allotments be prohibited
2. That the allotment tenancy agreement be amended by the inclusion of the following under clause 2(n):
The use of tyres on allotment gardens is prohibited and any existing tyres must be removed by October 2018.

67. **BIRDMOUTH FENCING – VICTORIA AVENUE**

Increased traffic volumes along Victoria Avenue as a result of development has resulted in damage to the sidewalks.

RECOMMENDED:

That birdmouth fencing be installed on a section of Victoria Avenue at a cost of £1650.

68. Meeting terminated at 18.12