

**NOTES** of the **CUSTOMER SERVICES KEY AREA GROUP MEETING** held online on **Thursday 5 November 2020** at 19.00 hours.

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**Present:** Robert Duggan Chairman  
Joseph Foster Vice Chairman  
Lee Gibbs  
Kathleen Willis\*  
Graham Allen  
Emma Coe-Gunnell White\*

Peter Chapman  
Ann Eves  
Sylvia Neumann  
Janice Henwood

**Also present:** Steve Cridland, Chief Executive Officer

*\* Denotes non-attendance*

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(19:00 hours)

78. **OPEN FORUM**  
No members of the public attended.
79. **APOLOGIES FOR ABSENCE**  
Cllrs Willis and Eggleston
80. **SUBSTITUTES**  
Nil
81. **DECLARATIONS OF INTEREST**  
Nil
82. **NOTES OF MEETING**  
The Notes of the meeting of the Customer Services Key Area Group held on 10 September 2020, having been previously circulated, were **AGREED** and will be signed by the Chairman as a correct record.
83. **STREET LIGHT REQUEST**

Cllr Henwood reported that she had visited the Ryeland Road area in the dark and mist and found the area to be sufficiently lit and that there were no safety concerns. It was easy to spot the entrance to the footpath. Concern was expressed about light pollution and over urbanising the area. Low level lighting is in place. The cost of the light was not a factor in the decision making process.

**RECOMMENDED:**

That the request from a resident in Ryeland Road for an additional street lamp be declined on the basis that there is sufficient lighting in the area.

84. **FURTHER UPDATES**

PETANQUE: The CEO reported that notice had been served on MSDC following their lack of response to requests to sign the planning application. The planning application has been submitted and a response is awaited.

FRIENDS OF BATCHELORS FARM: Some 22 members of the public had signed up. The area around the water tower could be set out for an orchard and it was suggested that heritage varieties of Sussex apples be planted. Cllr Neumann agreed to write a newsletter and distribute it to members. The group's affiliation to the Friends of the Green Circle will be followed up.

BATCHELORS FARM NATURE RESERVE: The response from MSDC was noted. This will be followed up.

VIRGIN BOXES: No further response had been received despite follow up emails.

Meeting ended 19:30