

Burgess Hill Town Council

PRESS RELEASE



7 October 2021

Help Point celebrates its 25th Anniversary!

Burgess Hill Town Council's award winning Help Point celebrates its 25th Anniversary this November.

The Help Point and Burgess Hill Town Council Offices were officially opened on the 11th November 1996 by the late Rt. Hon. Paddy Ashdown, M.P. On the 13th November 2021 the council will be celebrating the Help Point's 25th anniversary.

The Council will be marking the occasion with the unveiling and re-launch of the Help Point following an extensive re-fit. A shop to support local traders will be introduced as well as a public terminal computer alongside a wider use of technology within the Council.

The Help Point shop is designed to be an open, attractive store, acting as an extension of the current Burgess Hill Market. It will provide local small businesses, market stall holders and artisans an affordable platform to sell their products within the town outside of the monthly market. It is part of the Town Council's support for the town centre and fledgling local businesses.

Leader of the Council, Robert Eggleston said "Burgess Hill's award winning Help Point has been open for 25 years and in that time has provided information, advice and support to tens of thousands of people. But the way that residents engage with services has been evolving in this period and so our investment in new technology expands the way that residents can access our support and that of other agencies. The change in the internal design to create space for local entrepreneurs is a further example of the Town Council's support for local businesses. This is an excellent officer led initiative creating a modernised twenty-first century Help Point that will continue to serve all of our residents and visitors well for years to come."

With the modernisation of the Help Point, the ethos remains the same; being a 'One Stop Shop' and providing residents of Burgess Hill with a single point of contact for all local government enquiries in West Sussex. If the friendly, dedicated team is unable to help you directly, then they will signpost you to the appropriate organisation that can.

Looking to the future, as we celebrate the last 25 years of service to the community, the Help Point will continue to evolve to meet the needs of the people of Burgess Hill.

Press Office
Burgess Hill Town Council
01444 247726

