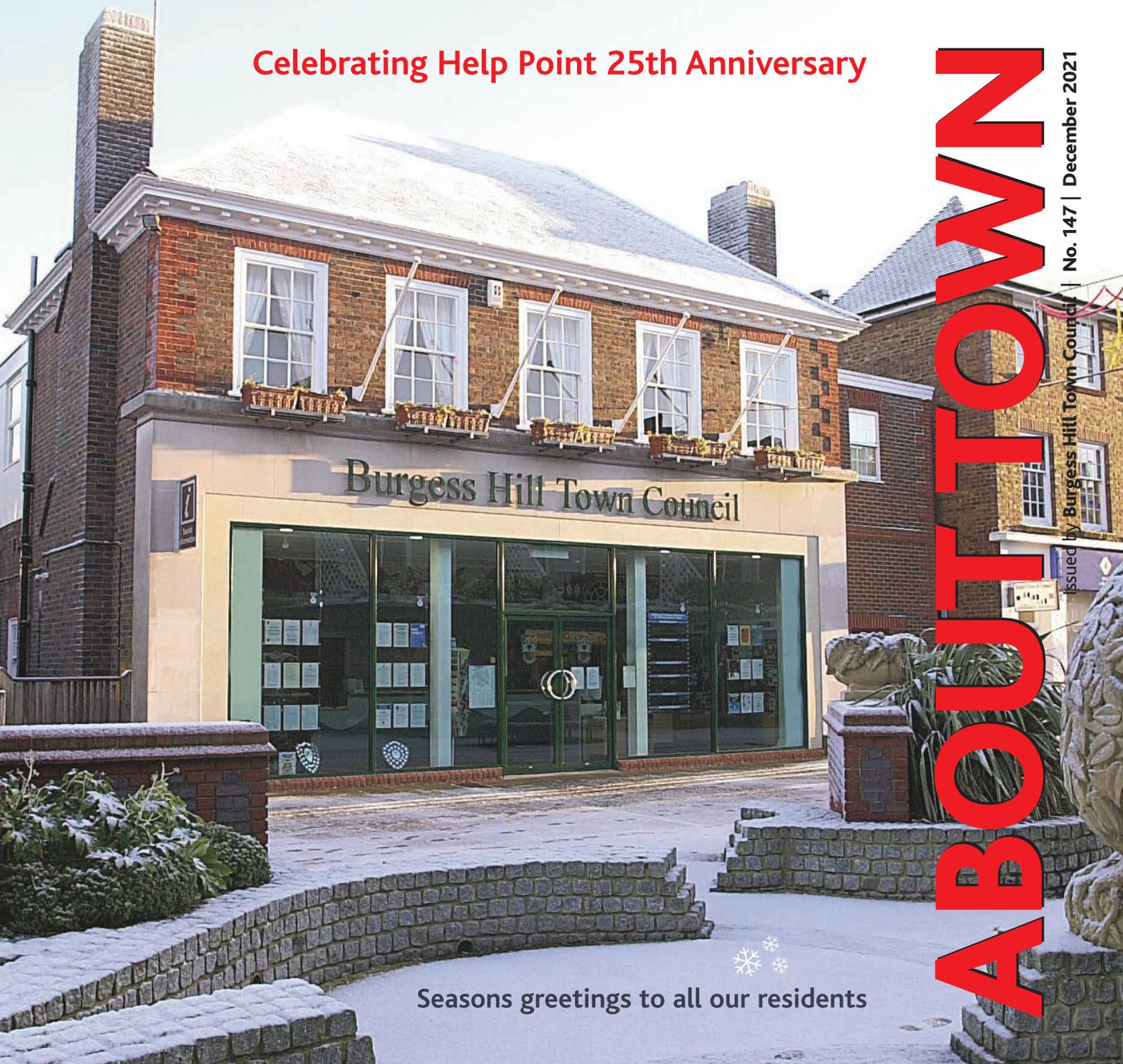


Celebrating Help Point 25th Anniversary



Burgess Hill Town Council

ABOUTTOWN

Issued by Burgess Hill Town Council | No. 147 | December 2021



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Burgess Hill
Town Council



THE DEADLINE FOR THE APRIL 2022 ISSUE (BOTH EDITORIAL AND ADVERTISING) IS WEDNESDAY 12 JANUARY 2022.

Letters, news and other contributions are welcome. Please address these to: *About Town*, Burgess Hill Town Council, 96 Church Walk, Burgess Hill, West Sussex RH15 9AS. Telephone: 01444 247726.

Contact Details:

Advertising – Megan Hughes, email: megan@burgesshill.gov.uk or advertising@burgesshill.gov.uk

Editorial – abouttown@burgesshill.gov.uk

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MESSAGE FROM THE TOWN MAYOR

The Town Council is delighted to have been granted the first part of the loan for building **The Beehive community performance venue**. Activity should be starting in Cyprus Road soon.



During the autumn we've seen a lot of activity near **Eco2Home**, where ITV has been filming the second series of **Grace**, based on the novels by Peter James. It's good to see the former Martlets Hall and Library site found a temporary use, accommodating all the vans for the crew.

The **Town Council's Help Point**, our award-winning, one-stop-shop for residents and tourists, is celebrating its 25th anniversary in November. To mark the occasion it has undergone something of an update – pop in and have a look.

Don't miss the town's annual Christmas event and Christmas lights switch-on in Church Walk on Saturday 20 November. There will be plenty of fun and entertainment for all the family.

I wish you and yours a very Happy Christmas.

Anne Eves, Town Mayor

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SUPPORT OUR LOCAL TRADERS **ROSANNE FLORISTS**

Rosanne Florists in Keymer Parade has been run by Clare Clayton, its present owner, since 2008, although it was established as floristry business in the 1980s. Legend has it that the combined names of former owners Rose and Anne gave the business its name.

Clare has worked in floristry since the age of 16, initially working in London, creating the flower arrangements for the Grosvenor House Hotel and as a freelancer before taking over the business in Burgess Hill. Clare's small staff team have all been with the business a long time – they reckon they have a combined 150 years of floristry experience between them.

Although when Clare first came to Burgess Hill the customer base had an older age profile, nowadays the business serves customers of all ages and provides flowers for a wide variety of occasions.



Another change is the increasing awareness of environmental issues and Rosanne now has an electric van and is replacing plastic with paper and biodegradable cellophane.

Clare loves the variety of the work as no two days are ever the same. She and her team offer advice and a personalised service, sitting down with customers to discuss their needs and creating bespoke pieces to suit.

As well as floral arrangements for all occasions Rosanne also sells cut flowers, house plants and pots, and a range of gift items. Rosanne is a member of Interflora and makes local Interflora deliveries. Door wreaths, seasonal plants including locally-grown poinsettias and floral arrangements are always popular items at Christmas. **Find them at 5 Keymer Parade, above Burgess Hill railway station, telephone 01444 244792, www.rosanneflorists.com.**

CHRISTMAS FESTIVITIES FOR YOUNG CARERS

There will be plenty of fun on offer for young carers at the **free Christmas Party** and **Pantomime visit** that are being organised by local charity Burgess Hill Youth, with support from Burgess Hill Town Council.

The events are funded by Burgess Hill District Lions Club and Burgess Hill & District Rotary Club.

Details are being finalised and will be shared on the Town Council's social media nearer the time. The events are part of a programme of free events for young carers aged 6-14 years that take place during each school holiday.

For information about the programme, please call 01444 238207 or email Jennifer@burgesshill.gov.uk.

BEST DRESSED

CHRISTMAS WINDOW

Who will take the shield this year?

The Best Dressed Christmas Window competition will return for its second year this Christmas, with all town centre shops invited to put up their best eye-catching displays for the chance to win.

There will be two categories, with one winner for Independent and one for National businesses. The Town Mayor will judge the windows in December and the winner will be announced on the Town Council's social media pages.





IT'S CHRISTMAS IN BURGESS HILL!

It's Christmas in Burgess Hill returns this year on Saturday 20 November, 11am – 5.30pm, Church Walk, Burgess Hill, with the Town Christmas Lights being switched on at 5pm.

There will be a packed programme of live musical entertainment on our stage, local community group stalls with activities and gifts, fairground rides, **Strike a Light** and **The Vault** electronic games and children's crafts. Plus, meet your favourite **Star Wars** characters with special guests **The Imperial Outlanders!** Come along to enjoy a festive fun day out for the family!

Keep an eye on our social media and website for up to date information on the event.



CHRISTMAS TEA PARTY

The popular Christmas Tea Party for older residents will be held on Thursday 25 November at Burgess Hill Girls in Keymer Road.

Tickets are free but must be booked in advance at Burgess Hill Town Council's Help Point from 17 November – drop in to 96 Church Walk or call 01444 247726 to book your place.

FREE EVENT

It's Christmas in Burgess Hill!

Saturday 20 November
11am - 5.30pm

SPECIAL GUESTS:
Meet your favourite **Star Wars** characters with **The Imperial Outlanders**

LIGHTS SWITCH-ON AT 5PM



Wishing You a Merry Christmas and a Happy New Year 2022

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BEEHIVE LOAN APPLICATION GETS THE THUMBS UP

Burgess Hill's proposed Beehive community centre and arts venue has received a massive thumbs up as the Town Council has received approval for the £4.8m loan.

The Public Works Loan Board has approved the first tranche of £1.68million and provided satisfactory progress is made further tranches will be approved and released as the building is constructed.

Leader of the Council, Robert Eggleston commented: *"This is tremendous news for Burgess Hill as approval of the £4.8m loan gives us the financial muscle power to deliver this key community project for the town. We can now also begin to look for other sources of funding so we can either reduce the amount we borrow or look to deliver Phase 2 of the project at the same time as Phase 1. Whilst there is still a long way to go, we can begin to look forward with real confidence that The Beehive can and will be delivered."*



CCTV IN ST JOHN'S PARK

A CCTV camera has been installed in St John's Park by Mid Sussex District Council. The park has suffered from anti-social behaviour in the past so the presence of the CCTV, which is monitored by Sussex Police, is intended to deter any future re-occurrence and reassure users they can enjoy the park safely.

Burgess Hill Town Market



Second Saturday of each month,
Church Walk, 9am - 2pm.

Upcoming dates:

11th December 2021

8th January 2022

12th February 2022

www.burgesshill.gov.uk/market



COUNCILLORS LISTENING TO YOUR CONCERNS

Councillors who represent **Burgess Hill** residents at the **Town, District and County Councils** will be holding drop-in surgeries to listen to your concerns on the 2nd and 4th Saturday mornings of each month, from 10am – 12 noon.

The surgeries will be held at Burgess Hill Town Council's Help Point, 96 Church Walk – there's no need to book, just drop in.

CHORAL SOCIETY CHRISTMAS CONCERT

Join Burgess Hill Choral Society for a wonderful evening of Christmas music from two of our best-loved composers, Handel and Bach. If there is one piece of music that eclipses all others at Christmas it is G F Handel's *Messiah*. It is a work which has never declined in popularity from its first performance in Dublin in 1742 to the flash mob rendition of the Hallelujah chorus at a shopping mall in 2010. More recently, in 2020 came a beautiful multi-media version of the chorus, featuring videos of the singers projected onto pillars in a Barcelona church.

The concert includes all the Christmas music from *Messiah* and also features J S Bach's Cantata 122, *The Newborn Child*. This piece, written in 1724 is in turns gentle and dramatic and has been described as a wake-up call after the possible over-indulgence of the Christmas holidays! Carols for choir and audience complete this popular concert.

The concert will be held on **Saturday 4 December** at 7.30pm, at St Andrew's Church in Junction Road. Tickets (£14, under-18s free) are available from Burgess Hill Town Council's Help Point, on the door, or phone 07522 493966. **For further information visit the website www.burgesshillchoral.org.**

Burgess Hill Choral Society 

Conductor: Michael Stefan Wood BEM

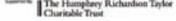


Christmas music from
MESSIAH
G F Handel
Cantata no. 122
"The newborn child"
J S Bach
Carols for choir
and audience
Sussex Baroque Players
Leader: Richard Sutcliffe

Saturday 4th December 2021 7.30 p.m.
St Andrew's Church Junction Road Burgess Hill

Tickets £14.00 Under 18s Free
From: Burgess Hill Help Point - 07522 493966 - www.burgesshillchoral.org - on the door

Reg. Charity no. 276759 

MAYOR'S CHRISTMAS QUIZ

The Mayor's Christmas Quiz will be held at Burgess Hill Town Football Club in Leylands Park on Friday 3 December, at 7.30pm.

Funds raised will be in aid of the Mayor's chosen charity for this year, **Kangaroos**, a Mid Sussex disability charity that provides a range of fun, inclusive social and leisure activities for children and young adults with learning disabilities and additional needs.

Entry is £3 per person for a team of up to six people. Book in advance by emailing Councillor Peter Chapman at peter.chapman@burgesshill.gov.uk. Raffle, cash bar available and snacks provided.

Come and enjoy a
great night out while raising
funds for Kangaroos.



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SLEIGH BELLS IN THE SNOW

Look out for Santa and his sleigh in December as he tours Burgess Hill with the local Rotary Club and Round Table, raising funds for their respective good causes. Starting on Wednesday 1 December, Santa will be out and about every Monday, Wednesday, Thursday, Saturday and Sunday until Monday 20 December, weather permitting.

For details of where Santa will be each evening visit the Facebook page [burgesshillsanta](#) or tune into **Burgess Hill Radio**.

The Rotary Club will also be playing Christmas music in Market Place Shopping Centre on 15, 16, 17 and 18 December. Drop by for a chat and to find out more about being a Rotarian.

In 2021, they managed to hold two Car Boot Fairs when they were able to raise much needed funds to support various projects locally and internationally. They are planning three Car Boot Fairs in 2022, the first one on Easter Monday 18 April.



All the proceeds from their fundraising activities are used to support good causes. **For more details about Burgess Hill & District Rotary Club, contact Jack Bennett on 01444 232310 or email jackbennett36@btinternet.com.**

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FRENCH MARKET IN NOVEMBER

The popular French Market will be returning to Burgess Hill on Friday 19 November bringing an array of Gallic goodies for you to enjoy.

The traders from France at Home are delighted to be able to cross the Channel after a year of restrictions due to the pandemic. They will bring the "art de la cuisine Française" to Burgess Hill so why not make a day of it and enjoy a French breakfast, lunch and dinner.

You could try a traditional French croissant or a crepe made in front of you, some tasty French cheeses with a fresh baguette, and «Tartiflette», a famous cheese, bacon and potato dish from the French Alps. Sample all this and more in Church Walk from 9am to 5pm. **Don't miss the opportunity to come and say "bon jour".**



SUPPORT FOR PARENTS OF TEENAGERS

Supporting teenagers through their adolescent years can be challenging and many parents and carers find it hard to adapt to changes in their child's behaviour as they grow.

Mid Sussex District Council has put together some tips and information on their website, at www.midsussex.gov.uk/leisure-sport/information-for-parents-and-carers/. The pages will be regularly updated with a range of topics and issues.



BRINGING SOME FESTIVE CHEER THIS CHRISTMAS

Although Mid Sussex is perceived to be an affluent area, Christmas can be a particularly difficult time of year for people struggling on low incomes or experiencing a financial crisis.

Thanks to the efforts of a group of local organisations and businesses, Christmas will be a little brighter this year for struggling families and individuals. They will receive a food hamper, packed and delivered by volunteers, to help budgets stretch a bit further and bring some festive cheer this Christmas.

The initiative is being organised by Burgess Hill District Lions Club, The Kings Church Mid-Sussex, Burgess Hill Town Council, Burgess Hill Youth and Burgess Hill Community Food Bank, with additional support from Sussex Clubs for Young People. Local schools and businesses are collecting food items.

If you would like to help, you can view the list of food needed and drop in contributions at the Town Council's Help Point at 96 Church Walk. **Items are required by Monday 29 November.**

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BRIGHTENING UP THE BOXES

Local artists are brightening up the Virgin Media boxes around the town in a project being run by the Town Council.

Residents will be consulted on the design by the Ward Councillor before the box in their neighbourhood is approved by Virgin Media. The box in Wheatsheaf Close (pictured) was painted by Jayne Crow, a member of the Burgess Hill Artists group.



LIGHTING UP BURGESS HILL

During the festive season local residents help light up the town with their own sparkling displays of Christmas lights.

Burgess Hill in Bloom will acknowledge their efforts by presenting awards for the best displays. The **Cathy Barnett Cup** will be awarded to the **Best Group Lights** winners and the **Jo Toase Trophy** will be awarded to the **Best Individual Garden Lights**. The prizes also include free tickets to the **Burgess Hill in Bloom Spring Party and Presentation Evening**.

There's no need to enter – the judges will scour the town before Christmas looking for the twinkliest and best decorated garden and will let you know if you're a winner.



TREE PLANTING AT BACHELORS FARM

A new group was established last year to involve local people in the care of Batchelors Farm, the lovely public open space with far-reaching views to the Downs on the south side of Burgess Hill.

This autumn, the group is participating in a tree planting project, the **Queen's Green Canopy**, which the **Woodland Trust** is running to mark **The Queen's Platinum Jubilee** in 2022. The project is offering free packs of saplings to encourage people to plant trees.

The **Friends Group** will be planting 30 silver birch, rowan and wild cherry trees at **Batchelors Farm** on **Tuesday 16 November**. Volunteers are needed to help plant the trees – **if you would like to help please call 01444 243245 or email sylvia.neumann@burgesshill.gov.uk**.



We are new eco-friendly florists based in Burgess Hill. Please have a look at our website and get in touch if you would like to place an order or find out more about us and the work we do.

Claire & Paula

☎ 07832 283280

🌐 www.nettleandnightshade.co.uk

📘 @nettleandnightshade

📷 @nettleandnightshade



NEW INTERACTIVE CYCLE MAP

A new interactive active-travel map of Burgess Hill has been produced by Central Sussex Rotary to help families navigate the town using the network of cycle paths.

The map is designed to be child-friendly, helping engage the whole family in route-finding. Unlike more traditional maps it lists all the local parks, playgrounds, recreation grounds and green spaces, as well as the cycle lanes and bridleways that can be used to navigate the area safely – in an effort to encourage sustainable travel and greater enjoyment of the outdoors.

Central Sussex Rotary developed the map as part of Rotary's commitment to help protect the environment, coinciding with the UK hosting COP26. The map is being launched just as the recent resurfacing works to many of the Green Circle Network's footpaths and bridleways are completed, as part of the Strategic Growth Programme for Burgess Hill.



In the spirit of the green agenda, the map will be available on Central Sussex Rotary's website www.rotary-ribi.org/clubs/homepage.php?ClubID=878 and can be accessed by scanning the QR code on this page using any Apple or android device.

The Rotary Club are keen to hear how local people use the map and any suggestions for future additions or improvements, so they would welcome your feedback at centralsussexrotary@gmail.com.

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HELP POINT CELEBRATING 25 YEARS

Burgess Hill Town Council's award winning Help Point celebrates its 25th Anniversary this November.

Prior to the move to its current premises in Church Walk, the Town Council offices were located on the first floor above Lloyds Bank in Church Road, with entry via the rear of the building - you had to be determined to find it!

Creation of the Help Point

The concept of the **Help Point** was driven by the Town Councillors at that time and the then Town Clerk, David Carden. With the creation of the **Help Point**, residents would not need to know whether the Town Council, District Council or County Council was responsible for streetlights or potholes when they wanted to report a problem – they would just report it to the Help Point and we would do the rest.

The **Help Point** was developed in partnership with Mid Sussex District Council and West Sussex County Council, in conjunction with other partner organisations delivering public

services. The aim was to make the Town Council easily accessible to residents by creating a visible presence on the high street – a One Stop Shop with a dedicated staff team, providing a single point of contact for all local government enquiries in West Sussex. It was the first One Stop Shop initiated by a Local Council.

The former Gas Showroom at 96 Church Walk was purchased and fitted out to create the **Help Point** as well as a Council Chamber for meetings and offices for the rest of the staff. Although the interior of the building was remodelled the original staircase remains along with the brass Gas Showroom plaque.

The **Help Point** was opened in 1996 by the late Rt. Hon. Paddy Ashdown, MP, Leader of the Liberal Democrats.

Opened in 1996 by the late
Rt. Hon. Paddy Ashdown, MP,
Leader of the Liberal Democrats



Services

The **Help Point** is run by a friendly, dedicated team who pride themselves on 'going the extra mile' to help customers. If they are unable to help a customer themselves, they will signpost them to someone who can. As well as providing a reception for the Town Council offices, the team deals with around 30,000 enquiries a year covering a huge range of issues.

Regular surgeries are hosted at the **Help Point** to provide residents with access to services that are not based in the





Visited by The Queen and Prince Philip in 1999

town. Currently, these include **Council Tax and Housing Benefit**, the **Job Centre**, **Workability** and **NHS Audiology**.

The **Help Point** acts as a **Tourist Information Centre**, providing a wide range of visitor information on local and regional attractions. It is a ticket agent for the **Brighton Sealife Centre**, offering customers discounted tickets, as well as larger events such as the **South of England Show** and the **Loxwood Joust**.

A **free Box Office service** is offered to local groups for their performances and other events. Tickets for Town Council events are also available from the **Help Point**.

Highlights

One of the highlights of the last 25 years was the visit to the **Help Point** by The Queen and Prince Philip in 1999, when they came to Burgess Hill to open **The Triangle Leisure Centre**.

The innovative **Help Point** was a key element in the Town Council winning **Council of the Year** in 2006.

Another highlight was being awarded a government **Charter Mark** in 2008, demonstrating the achievement of a national standard for excellence in customer service in United Kingdom public sector organisations.

2008 was a bumper year for the **Help Point** as it was also the winner of the **Customer Service Award** at the **Sussex Business Awards**.



Looking to the future

To celebrate the 25th anniversary the **Help Point** has undergone an extensive refurbishment to create a new shop, which will support local traders, as well as a computer terminal for customer self-service. As previously, the **Help Point's** knowledgeable staff will still be on hand to answer queries.

The **Help Point shop** will act as an extension of the current **Burgess Hill Market** to provide local small businesses, market stall holders and artisans another affordable platform for selling their products outside the monthly market. It is part of the Town Council's support for the town centre and fledgling local businesses.

Looking to the future as we celebrate the last 25 years of service to the community, the Help Point will continue to evolve to meet the needs of the people of Burgess Hill.

To contact the **Help Point**, call **01444 247726**, email helppoint@burgesshill.gov.uk or find us at **96 Church Walk**.

FIND US ON INSTAGRAM

Burgess Hill Town Council is on Instagram – tag us for information or to notify us of issues around the town. Send us your photos [@burgesshilltowncouncil](https://www.instagram.com/burgesshilltowncouncil).



SUSSEX CHORUS CHRISTMAS CONCERT

Enjoy beautifully arranged Christmas music alongside the best loved traditional carols at the Sussex Chorus Christmas Concert on Saturday 18 December. The concert will be held at St Andrew's Church in Cants Lane starting at 7.30pm.

The Choir will perform under the baton of Stephen Anthony Brown, their new Director of Music, who is a composer, conductor, professional tenor soloist and an already valued friend as he has sung with the Chorus several times.

They have missed celebrating their centenary year this year and so the forthcoming concert season will be full of exceptional music including *The St John Passion*.

For more information about tickets, and for contact details if you would like to join them, visit the website www.sussexchorus.org.



SCOUTS CHRISTMAS POST

The 7th and 8th Burgess Hill Scout Groups are hoping to resume their Christmas post deliveries this year if COVID does not prohibit it again.

Please put your cards and 50p per card in the collecting boxes from 20 November. There will be boxes in the Help Point, Waitrose, Tesco, the Co-op and other shops and churches around the town.

Last collection will be at 12 noon on Monday 20 December and deliveries will commence on Tuesday 21 December.

The delivery service raises much needed funds for the Scout groups so thank you for your support.



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NO CHANGE TO FESTIVE RUBBISH AND RECYCLING COLLECTIONS

It is usually necessary to alter some collection dates of waste and recycling services during the Christmas and New Year period. However, this year due to Christmas Day, Boxing Day and New Year's Day falling over weekends Mid Sussex District Council has been able to minimise disruption to the collection schedules.

Rubbish and recycling collections to continue as normal –

Please place your general rubbish (black wheelie bin) and recycling (blue lidded wheelie bin) out for collection by 7am on your normal scheduled collection day throughout the festive period as there will be no change to these kerbside collection services.

Any missed collections should be reported using the online missed bin collection form which can be found on www.midsussex.gov.uk/waste-recycling/bin-collection.

Garden waste – There will be no garden waste collections between Friday 24 December and Friday 7 January, the last collection being Thursday 23 December. Garden waste collections will return to normal from Monday 10 January 2022.

Christmas trees – Remember your Christmas trees can be composted in your garden waste bin. Just make sure the lid can be closed. Alternatively, there will be temporary sites where residents can drop off real Christmas trees for recycling.

These sites will be open between Friday 31 December 2021 and Friday 14 January 2022. More details are available at www.midsussex.gov.uk/treerecycling.

Christmas trees can also be disposed of at your local recycling centre. Please check opening hours via the website www.midsussex.gov.uk/recycling-centres.

If you have any questions about your festive waste and recycling please email wastematters@midsussex.gov.uk.

A SAFE PLACE AT THE HELP POINT

The Town Council's Help Point in Church Walk has always been a welcoming place for visitors and it has now joined the Safe Places National Network to provide further support.

A Safe Place helps vulnerable people if they feel scared or at risk while they are out and about in the community and need support right away. Other Safe Places in Burgess Hill include Burgess Hill Library and The Triangle Leisure Centre. They can be spotted by the distinctive orange and yellow logo displayed prominently at the front of the building.



If a vulnerable person needs to use the Help Point as a Safe Place, they can come in and speak to one of our friendly and professional members of staff. The staff will assess the situation and act accordingly – this may include offering a place to sit and rest, a glass of water, a phone call to a trusted friend or relative, or, if necessary, a call to the Emergency Services. The staff will also be able to signpost to further support and advice locally.

For a full searchable list of Safe Places, and further information about the scheme, visit www.safeplaces.org.uk or download the Safe Places app from the App Store or Google Play.

WHAT'S ON IN THE AREA?

For the latest news of events in and around Burgess Hill throughout the coming months, visit Burgess Hill Town Council's website, www.burgesshill.gov.uk, or contact the Town Council's Tourist Information Centre at 96 Church Walk, telephone 01444 238202 or email touristinformation@burgesshill.gov.uk.

If you are a local organisation arranging an event, let us know and we will help you promote it by acting as your Box Office.



HELP POINT SURGERY LIST

TUESDAY

Housing and Council Tax Benefit

9am – 11am, Drop-In, By appointment only **01444 477264**

Workability

By appointment only **01243 546035**

THURSDAY

Jobcentre in Our Community

10am – 1pm, Drop-In,

haywards.heathjobcentre@dpw.gov.uk

Workability

By appointment only **01243 546035**

FRIDAY

Mid Sussex Wellbeing Outreach

10am – 3.30pm, By appointment only, **01444 477191**

NHS Audiology

9am – 2pm, By appointment only **0800 622 6282**

NHS Audiology Patients Walk-In Clinic

2-5pm No appointment necessary

Help Point Telephone 01444 247726

PUBLIC NOTICE

Under the Local Audit and Accountability Act 2014 and Accounts and Audit Regulations 2015, it is reported the accounts for the year ending 31 March 2021 for Burgess Hill Town Council have been duly audited by the external auditor Moore UK and can be viewed at www.burgesshill.gov.uk/financialreturn.

BURGESS HILL TOWN COUNCIL HELP POINT 96 CHURCH WALK

CHRISTMAS & NEW YEAR OPENING HOURS 2021/2022

Friday 24 December 2021	9.00 - 12.30pm
Saturday CHRISTMAS DAY 2021	CLOSED
Monday 27 December 2021	CLOSED
Tuesday 28 December 2021	CLOSED
Wednesday 29 December 2021	9.30 - 12.30pm
Thursday 30 December 2021	9.30 - 12.30pm
Friday 31 December 2021	9.30 - 12.30pm
Saturday NEW YEAR'S DAY	CLOSED
Monday 3 January 2022	CLOSED
Tuesday 4 January 2022	9 - 5pm

During the Christmas period, Help Point surgeries will be limited. You are advised to check with the Help Point before attending on **01444 247726**.

EMERGENCY NUMBERS:

MID SUSSEX DISTRICT COUNCIL (OUT OF HOURS)	01444 458166
CLARION HOUSING GROUP	0300 500 8000
WEST SUSSEX COUNTY COUNCIL (HIGHWAYS DEPARTMENT)	01243 642105
WEST SUSSEX COUNTY COUNCIL CONTACT CENTRE	01243 777100
SOCIAL CARE (ADULTS) (CHILDREN)	01243 642121 01403 229900
CITIZENS ADVICE	0808 278 7969
PRINCESS ROYAL HOSPITAL	01444 441881
DENTAL EMERGENCIES (NHS DIRECT)	111



Your local town COUNCILLORS' CONTACT DETAILS

Town Mayor: Anne Eves, **Deputy Town Mayor:** Janice Henwood

Chief Executive Officer: Steven Cridland, 01444 247726 **Email:** council@burgesshill.gov.uk

DUNSTALL WARD

Emma Coe-Gunnell White 07984 197990
E: emma.coe-gunnellwhite@burgesshill.gov.uk

FRANKLANDS WARD

Graham Allen 01444 247316
Email: graham.allen@burgesshill.gov.uk

Robert Duggan 07808 714180
Email: robert.duggan@burgesshill.gov.uk

Janice Henwood 01444 257408
Email: janice.henwood@burgesshill.gov.uk

GATEHOUSE WARD

Andrew Barrett-Miles 01444 233081
E: andrew.barrett-miles@burgesshill.gov.uk

HAMMONDS WARD

Sarah Lawrence 07525 725084
Email: sarah.lawrence@burgesshill.gov.uk

LEYLANDS WARD

Simon Hicks 01444 245059
Email: simon.hicks@burgesshill.gov.uk

Anne Eves 07720 892180
Email: anne.eves@burgesshill.gov.uk

Max Nielsen 01444 235502
Email: max.nielsen@burgesshill.gov.uk

MEEDS WARD

Joseph Foster 01444 640674
Email: joseph.foster@burgesshill.gov.uk

Tofojjul Hussain 07857 079131
Email: tofojjul.hussain@burgesshill.gov.uk

NORMAN WARD

Sylvia Neumann 01444 243245
Email: sylvia.neumann@burgesshill.gov.uk

ST ANDREW'S WARD

Roger Cartwright 01323 655259
Email: roger.cartwright@burgesshill.gov.uk

Matthew Cornish 01444 232030
Email: matthew.cornish@burgesshill.gov.uk

Kathleen Willis 07832 950806
Email: kathleen.willis@burgesshill.gov.uk

ST JOHN'S WARD

Robert Eggleston 01444 242953
Email: robert.eggleston@burgesshill.gov.uk

VICTORIA WARD

Peter Chapman 07779 968307
Email: peter.chapman@burgesshill.gov.uk

Lee Gibbs 07484 750363
Email: lee.gibbs@burgesshill.gov.uk

BURGESS HILL TOWN COUNCIL MEETINGS

DECEMBER 2021

Planning Committee	Monday 20 December – 7pm
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JANUARY 2022

Planning Committee	Monday 10 January – 7pm
Council	Monday 24 January – 7pm
Planning Committee	Monday 31 January – 7pm

FEBRUARY 2022

Planning Committee	Monday 21 February – 7pm
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MARCH 2022

Council	Monday 7 March – 7pm
Planning Committee	Monday 14 March – 7pm



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Due to the large bulk purchase owing to large education contracts, we have 800 kits 1-3m and 2-5m suitable for school playgrounds, car parks, driveways, paths, forecourts and outside areas.

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COULD YOU BE A GOOD NEIGHBOUR?

Local charity Neighbourly Care provides the kind of help a "good neighbour" might offer to housebound or isolated older people, people who are sick or disabled, people who are lonely, parents with young children or people in a sudden crisis.

Volunteers carry out a range of tasks including escorted or unescorted shopping, transport to doctors, dentists and hospitals, minor household tasks such as changing lightbulbs or batteries, posting letters, a friendly phone call or making a cup of tea and having a chat.

They need more volunteers for their work and would love to hear from you if you have some time to spare. You can contribute as much or as little time as you like.

DBS checks are carried out and expenses such as mileage costs are reimbursed.

For further information, contact 07876 066368 or via the website www.neighbourlycare.co.uk.



SUPPORT INTO EMPLOYMENT

Supported Employment West Sussex (SEWS) provides free support into paid employment for people with a lifelong disability including learning disability, autism, physical disability, sensory impairment, acquired brain injury or if you are an unpaid carer for a family member or friend.

You can arrange to meet an employment advisor by appointment locally by calling 01903 730044/01243 546035 or visiting www.supportedemploymentwestsussex.org.

ROUTES TO ROOTS

Turning Tides is a community-led homelessness charity working across West Sussex, providing an outreach service for people living on the streets and in supported accommodation. The service supports them on their route from homelessness to living independently in a home of their own. They have recently established supported accommodation in Burgess Hill and East Grinstead.

During the pandemic they have been providing a befriending service to combat the feelings of loneliness their clients were increasingly experiencing, especially during lockdown. The benefits have been so significant during such a challenging time that they are launching a new befriending drive – to secure more befrienders as part of their **Routes to Roots** programme.

Routes to Roots helps people recover from the experience of homelessness and feel part of their local community. It matches volunteers with a client who has similar interests so they can establish a supportive non-judgemental connection. The relationship is a very powerful one, so whilst being informal and voluntary, it looks to build strength and resilience in very real and practical ways. It could involve attending a community group together or meeting up for a coffee in the park.

Having a companion who listens, is non-judgemental and kind is very restorative. During the befriending relationship people can gain confidence and self-worth, which in turn bolsters their resilience and sense of empowerment – which is critical in helping people navigate their journey out of homelessness.

Andy, a beneficiary of the scheme, said: *"Befriending gives me a feeling of self-worth, support, belonging. Knowing someone cares is an amazing feeling. I have more confidence now and hope, as I tackle my social anxiety."*

If you could spare 1 or 2 hours, weekly or fortnightly, preferably for a minimum of 6 months, they would love to hear from you. Comprehensive training and support, and enhanced DBS checks are provided.

For further information contact email volunteering@turning-tides.org or call 07874 863711.



TIME FOR DEMENTIA

Local families affected by dementia are being invited to take part in an award-winning programme, to help train the healthcare professionals of tomorrow and improve dementia care.

The Time for Dementia project, supported by Alzheimer's Society, pairs families affected by dementia with undergraduate students, helping to better educate them about life with dementia and the challenges that come with it.

Brighton and Sussex Medical School students will be taking part and Alzheimer's Society is seeking families in the area who want to make a difference to training health professionals.

Time for Dementia is a fantastic way for the next generation of healthcare professionals to gain first-hand knowledge of what it's like living with dementia.

If you would like to know more about the project, or you know someone with dementia and a family carer who would like to take part, please contact timefordementia@alzheimers.org.uk or call 07483 137539. More information can also be found at alzheimers.org.uk/timefordementia.



SUPPORTING COMMUNITY ACTION

Have you ever wondered what support exists for community groups and charities in our area? Then you should know about Mid Sussex Voluntary Action (MSVA).

MSVA provides free support to help local charities and community groups set up, grow and thrive. This includes help with funding, training, volunteering and networking.

"MSVA helped us set up as a CIO, recruit volunteers and put in place policies that we needed. They are a great support to us." – Karen from The Escape Youth Club

MSVA is now based at The Cherry Tree Centre in Fairfield Road, where it hires out rooms to many local community groups. Their vision is to create a Community Hub that will be used for training courses, hot-desk hire, healthy-eating cookery classes and even a community café.

MSVA's other role is promoting volunteering. Did you know that volunteering improves your confidence and career prospects? It's also a great way to stay sociable. Whatever your age, ability, race or religion – there is a volunteering role waiting for you.

Gina, a recent volunteer said: *"I will certainly recommend MSVA, it's extremely useful having all local volunteering roles advertised in one place."*

To find out more about MSVA visit www.msva.org.uk.
For information about volunteering roles available go to www.msva.org.uk/opportunities, email volunteering@msva.org.uk or ring 01444 258102.





Join our free online health talks in December and January

7th Dec	Diabetes Awareness	10:00
9th Dec	Menopause Awareness	12:30
10th Dec	Stretch and Move	10:00
13th Dec	Stress and Resilience	12:30
14th Dec	Relax and Breathe	10:00
15th Dec	Keys to Health and Happiness	12:30
11th Jan	Alcohol and Smoking Myth Busters	18:30
12th Jan	Diabetes Awareness	12:30
13th Jan	SMART Goal Setting	12:30
18th Jan	Sleep Awareness	10:00
26th Jan	Food and Mood	10:00

Booking essential!
 Call us on 01444 477191
wellbeing@midsussex.gov.uk
midsussexwellbeing.org.uk

PLAY AREA IMPROVEMENTS UPDATE

Following public consultation, plans have been finalised for the new play area at St Andrew's Road and orders for the new equipment have now been placed.

The new equipment will include a climbing frame offering different levels of challenge, a toddler slide and mini playhouse, spinner bowl and swings for toddlers, older children and children with limited core strength. A new safety surface and path to provide easier access will be installed, as well as benches and trees to provide shade.

The design can be viewed on the Mid Sussex District Council website www.midsussex.gov.uk/leisure-sport/playgrounds/ (scroll down to the Playground Improvements section). **The work will be carried out this winter.**

MODEL RAILWAY CLUB STEAMS INTO 2022

Following the difficult pandemic period Burgess Hill Model Railway Club is now meeting again on a regular basis. 2020 was particularly disappointing for the club as it was their 70th anniversary and their planned annual show with a bumper exhibition had to be cancelled.

As they will not be staging an exhibition in 2022 they are planning an **Open Day on 14 January 2022** at Burgess Hill Theatre in Church Walk. They will showcase a couple of their club layouts, with a second-hand stall selling model railway items and a "help station" for help and advice. The club members are always willing to share their expertise. A promotional video and details will be available about the club's activities and membership should you wish to join this friendly group. Look out for further details nearer the time.

The club can be contacted via their website www.burgesshillmrc.org.uk or on facebook.

Alcohol Reduction Service



Life's too short to wait!



Reducing alcohol means a **healthier, wealthier, happier you!**

Keeping a drink diary is a great start!

Book in with our alcohol advisor for other great ideas, and to work out a plan to help you cut down.

Get in touch with us:

01444 477191

wellbeing@midsussex.gov.uk



www.midsussex.westsussexwellbeing.org.uk



If it snows this winter, you can help clear paths and pavements to prevent slips and falls – don't believe the myths about being sued. It's unlikely that you would be held responsible if someone is injured on a path or pavement if you have cleared it carefully.

When you clear snow and ice

- ❄️ **do it early in the day** – it's easier to move fresh, loose snow
- ❄️ **don't use water** – it might refreeze and turn to black ice
- ❄️ **use salt if possible** – it will melt the ice or snow and stop it from refreezing overnight
- ❄️ **you can use ash and sand if you don't have enough salt** – it will provide grip underfoot
- ❄️ **pay extra attention when clearing steps and steep pathways** – using more salt may help.

Salt from the salt bins can be used to keep roads and pavements clear but it must not be used for your garden paths and steps.

To help keep pavements free of snow, Burgess Hill Town Council has a number of snow shovels and hi-vis vests that can be borrowed by residents, subject to availability. **Contact 01444 247726.**

If a significant snowfall is forecast this winter the Town Council will deliver 1 ton bags of salt to various locations around the town (subject to availability from West Sussex County Council), which will be posted on the Town Council's website www.burgesshill.gov.uk, Facebook and Twitter.

BURGESS HILL'S VOLUNTEER FIRE BRIGADE

Burgess Hill's first Fire Station was behind the Police Station, then located in Church Road, opposite Woods the butchers. It was a horse-drawn machine and when required horses were taken from the cabs waiting for hire at the railway station. This was a pre-arranged agreement and the horses seemed to understand the urgency, as apparently there was never any problem harnessing them to the engine.

The fire engine in the picture was in use until 1939. At the beginning of the war Burgess Hill's fire brigade was disbanded and became part of the Auxiliary Fire Brigade. Their fire engine was confiscated, never to be seen again, and replaced with two 'Green Goddesses'.

The photograph was taken in 1936 outside what is now Park Centre in Park Road. Edwin Hole, Arthur Ladd (front row, first and second left), and Wilfred Hole (back row, second left) remained with the fire brigade throughout the war and served in many locations including London, and Portsmouth during the blitz.

Wilfrid Hole's helmet is in the collection at Burgess Hill Museum. (Thanks to Peter Jeffery for the information and photograph.)





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(sausages wrapped in bacon), packet of sage and onion stuffing & 6 Mince Pies

Don't delay contact us today