

Burgess Hill Town Council

PRESS RELEASE

15 November 2021

Help Point celebrated its 25th Anniversary!

Burgess Hill Town Council's new look Help Point was officially unveiled on 13 November 2021 jointly by the Town Mayor Anne Eves and Mims Davies, M.P., celebrating its 25th Anniversary of being open to the public. The unveiling and subsequent re-launch of the Help Point was attended by a wide range of Councillors, local groups, organisations and individuals.

Burgess Hill Town Council's Mayor Anne Eves initiated the proceedings with a speech detailing the history of the Help Point; its working partnerships with Sussex Police and Job Centre Plus, alongside the addition of a public terminal computer and said that "this marks an exciting era for the Help Point."

The introduction of the Help Point shop has been designed to act as an extension of the current Burgess Hill Market, providing local small businesses, market stall holders and artisans another affordable platform for them to sell their products within the town, outside of the monthly market. It is part of the Town Council's support for the town centre and fledgling local businesses and has seen a fantastic uptake already by these small businesses.

Leader of the Council, Robert Eggleston said "The Burgess Hill Help Point has been a great asset for the town for twenty-five years but we recognised that there was a changing pattern of usage and so we decided to broaden its scope by bringing in more technology to support resident's needs and provide

more help remotely. We also wanted to create a shop front for our many excellent local craft and artisan businesses to help them grow and prosper, as well as supporting the wider town centre economy. The relaunch repositions the Burgess Hill Help Point for the next twenty-five years and we look forward to a broader cross section of the community visiting us in the future.”

With the modernisation of the Help Point, the ethos remains the same; being a ‘One Stop Shop’ and providing residents of Burgess Hill with a single point of contact for all local government enquiries in West Sussex. If the friendly, dedicated team are unable to help you directly, then they will signpost you to the appropriate organisation that can.

Looking to the future, as we celebrate the last twenty-five years of service to the community, the Help Point will continue to evolve to meet the needs of the people of Burgess Hill.



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