

NOTES of the **CUSTOMER SERVICES KEY AREA GROUP MEETING** held in the Council Chamber on **Monday 16th June 2025** at 19.00 hours.

KAG Members: Adam White Chairman
Diane Black
Robert Eggleston *
Anne Eves
Matthew Goldsmith
Tofojjul Hussein
Simon Hicks*

Also present: Cllrs: P Williams (substituting for R Eggleston)

Chief Executive Officer : Julie Holden
Head of Customer Service: Alice Banister
Head of Maintenance: Sarah Hughes

XX members of the public

** Denotes non-attendance*

(19:00 hours)

66. OPEN FORUM

There were no contributions

67. APOLOGIES FOR ABSENCE

RESOLVED: Apologies were accepted from

Cllr Eggleston	Personal Commitment
Cllr Hicks	Personal Commitment

68. SUBSTITUTES

Cllr P Williams for Cllr Eggleston

69. DECLARATIONS OF INTEREST

70. NOTES OF PREVIOUS MEETING

RESOLVED: The Notes of the meeting of the Customer Services Key Area Group held on 24th March 2025, having been previously circulated, were agreed and signed by the Chairman as a correct record.

71 TOURISM - RAILWAY 200 UPDATE

RESOLVED: To continue with a permanent marker for Railway 200 and the Railway Station

9. HELP POINT REPORT

The report was noted

10. MAINTENANCE TEAM REPORT

The report was noted.

11. BRIDGE AT BATCHELORS FARM

11.1

RESOLVED:

To: approve the replacement bridge and recommend to Finance KAG that the monies be put away half in the 2026/7 budget and half in the 2027/28 budget with the works being carried out in Spring (April/May 2027). If an adequate surplus is made on the budget in 2025/26 to consider bringing the works forward to 2026.

12. ORGANISATIONS AND SUBSCRIPTIONS

13 TREES FOR STREETS SCHEME

RECOMMENDATION: the KAG are asked to consider any next or future steps

14. **MARLE PLACE MUGA –**

14.1

RESOLVED : the KAG requested that the officers write to MSDC to support the request that a Pickleball court be included in one or more parks in Burgess Hill, as part of their redesign.

15. **LAND AT OLD RBL BUILDING**

15.1

RESOLVED: The KAG requested that a policy be drawn up for consideration for any future requests to use the land.

The meeting ended

Chairman