

**NOTES** of the **CUSTOMER SERVICES KEY AREA GROUP MEETING** held in the Council Chamber on **Monday 16<sup>th</sup> June 2025** at 19.00 hours.

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**KAG Members:** Adam White Chairman  
Diane Black  
Robert Eggleston \*  
Anne Eves  
Matthew Goldsmith  
Tofojjul Hussein  
Simon Hicks\*

**Also present:** Cllrs: P Williams (substituting for R Eggleston)

Chief Executive Officer : Julie Holden  
Head of Customer Service: Alice Banister  
Head of Maintenance: Sarah Hughes

XX members of the public

*\* Denotes non-attendance*

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(19:00 hours)

## 66. OPEN FORUM

There were no contributions

## 67. APOLOGIES FOR ABSENCE

**RESOLVED:** Apologies were accepted from

Cllr Eggleston	Personal Commitment
Cllr Hicks	Personal Commitment

## 68. SUBSTITUTES

Cllr P Williams for Cllr Eggleston

## 69. DECLARATIONS OF INTEREST

**70. NOTES OF PREVIOUS MEETING**

**RESOLVED:** The Notes of the meeting of the Customer Services Key Area Group held on 24<sup>th</sup> March 2025, having been previously circulated, were agreed and signed by the Chairman as a correct record.

**71 TOURISM - RAILWAY 200 UPDATE**

**RESOLVED:** To continue with a permanent marker for Railway 200 and the Railway Station

**9. HELP POINT REPORT**

**The report was noted**

**10. MAINTENANCE TEAM REPORT**

**The report was noted.**

**11. BRIDGE AT BATCHELORS FARM**

**11.1**

**RESOLVED:**

To: approve the replacement bridge and recommend to Finance KAG that the monies be put away half in the 2026/7 budget and half in the 2027/28 budget with the works being carried out in Spring (April/May 2027). If an adequate surplus is made on the budget in 2025/26 to consider bringing the works forward to 2026.

**12. ORGANISATIONS AND SUBSCRIPTIONS**

**13 TREES FOR STREETS SCHEME**

**RECOMMENDATION:** the KAG are asked to consider any next or future steps

14. **MARLE PLACE MUGA –**

14.1

**RESOLVED :** the KAG requested that the officers write to MSDC to support the request that a Pickleball court be included in one or more parks in Burgess Hill, as part of their redesign.

15. **LAND AT OLD RBL BUILDING**

15.1

**RESOLVED:** The KAG requested that a policy be drawn up for consideration for any future requests to use the land.

The meeting ended

Chairman